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STATEMENT OF ASSURANCE

AS STATE AND LOCAL OFFICIALS ACROSS THE COUNTRY BEGIN EASING OR ELIMINATING COVID-19 RESTRICTIONS, WE WANTED TO TAKE THIS OPPORTUNITY TO ONCE AGAIN SHARE OUR OWN HEALTH AND SAFETY STANDARDS—WHICH ARE BASED ON GUIDANCE FROM THE CDC AND THE STATE.

AT SERENDIPITY CATERING, OUR TOP PRIORITY WILL ALWAYS BE TO PROVIDE QUALITY FOOD, SERVICE, AND TO ENSURE THE HEALTH AND SAFETY OF OUR GUESTS, STAFF, AND COMMUNITY. WE WORK TO MAINTAIN CDC AND STATE GUIDELINES, WHILE CONTINUING TO MAINTAIN ENHANCED CLEANING AND SANITATION PROCEDURES IN OUR OFFICE, KITCHEN AND EVENTS. WE ARE FOLLOWING ALL LOCAL SERVICE AND EVENT GUIDELINES, AS WELL AS MAINTAINING OUR CONTACTLESS DELIVERY SERVICE. WHILE WE HAVE ALWAYS UPHELD TOP INDUSTRY STANDARDS WHEN IT COMES TO CLEANLINESS AND SANITATION PRACTICES, WE CONTINUE TO IMPLEMENT STRICT PROCEDURES TO ENSURE SAFETY AS WE NAVIGATE THROUGH COVID-19 AND BEYOND.

WHAT WE ARE DOING:

CLOSELY KEEPING UP WITH ANY NEW INFORMATION OR RECOMMENDATIONS GIVEN BY THE CDC (CENTER FOR DISEASE CONTROL) & THE WORLD HEALTH ORGANIZATION (WHO).

ENSURING OUR EMPLOYEES REMAIN EDUCATED ON PREVENTATIVE MEASURES PROVIDED BY THE CDC.

MAINTAINING HEIGHTENED CLEANING PRACTICES, SUCH AS SANITIZATION FOGGING OF OUR OFFICES AND KITCHEN AREAS, WITH ADDITIONAL SANITIZING AT EVENTS.

ENSURING ALL EMPLOYEES FOLLOW HEIGHTENED SANITATION AND HAND-WASHING PROCEDURES.

PROVIDING ALL STAFF AND MANAGERS IN OUR OFFICES, KITCHEN AND EVENTS WITH PERSONAL PROTECTIVE EQUIPMENT, INCLUDING MASKS AND GLOVES.

CONTINUING WELLNESS CHECKS OF ALL STAFF MEMBERS BEFORE EACH SHIFT, INCLUDING TEMPERATURE CHECKS WITH A THERMOMETER.

TELLING OUR STAFF IF THEY HAVE EVEN THE SLIGHTEST OF SYMPTOMS TO STAY AT HOME. WE ARE ALSO DISCOURAGING STAFF FROM TRAVELING TO LIMIT EXPOSURE.

DISCOURAGING ALL PERSONAL CONTACT WITHIN OUR OFFICES, KITCHEN AND EVENTS, INCLUDING SHAKING OF HANDS, HUGGING, ETC.

OFFERING CONTACTLESS DELIVERY, STRAIGHT TO YOUR DOOR OR BUSINESS.

WE ARE VERY OPTIMISTIC THAT WE WILL CONTINUE TO SEE THE DECLINE OF COVID CASES, AND EVENTUALLY, AN END TO THIS PANDEMIC. BE ASSURED THAT THE SAFETY OF OUR EMPLOYEES, CUSTOMERS, AND COMMUNITIES WILL ALWAYS BE THE GUIDING PRINCIPLE THROUGHOUT OUR BUSINESS. WE ARE EXCITED TO GET BACK TO CELEBRATING LIFE'S GREATEST EVENTS, SAFELY AND TOGETHER!

